

Personal Commitment Passionate connector, educator, and servant leader. Committed to bringing joy while demanding excellence in the field of learning and development.

Experience

Experience in Chronological Order

Sr. Learning Specialist, Starbucks; Seattle, WA – 2014 - 2017

Manager: Kristy Millette

Program owner for the two-day global new leader immersion experience, Coffee, Culture and Connections (3Cs). New-in-role field leadership would travel to Seattle twice quarterly to attend this immersion experience.

- Served as program owner for North American 3Cs.
 - Reduced event spend by 56% by moving lecture-based content online.
 - Served as a program lead for global markets, including Asia Pacific, China, Japan, and Latin and South America.
 - Align immersion strategy with senior and executive leadership.
 - Coordinate all travel logistics and leader calendars.
 - Write and facilitate meaningful experiences before, during, and after the event.
 - Serve as host and emcee for the 3Cs event.
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- Facilitate weekly train-the-trainer courses for Store Manager Trainers. Key objectives include cultural ambassadorship, effective coaching conversations, strategic mentorship.
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- With data and engagement trends, conduct a SWOT analysis to determine key quarterly priorities in core retail learning (barista - regional director training programs).
 - Write and implement level 1 and level 2 assessments for learning programs.
 - Manage and host North American learning resources and assets via our intraweb (sharepoint) for both internal and external facing platforms.
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- Served as a super-user for Sharepoint, MyLearning (SkillSoft), MindSpace CMS, InKling CMS, Captivate 7-9, Adobe suite products.

Presentations, Self; Seattle, WA - 2013 - Present

References: Louise Chernin, CEO and President of the GSBA - (206) 363.9188 // louise@TheGSBA.org

References: Mark Rosèn, VP of Development and External Affairs - (206) 363.9188 // MarkR@TheGSBA.org

- Facilitator - Greater Seattle Business Association Scholar Retreat - *Journey from Scholar to the Workforce.*
- Facilitator - Out and Equal Regional Summit, *Inclusion in the Workplace.*

- Emcee - 27th Annual GSBA Scholar's Dinner.
- Panelist - Foster School of Business, *Diversity and Inclusion in the Workplace*.
- Panelist - Seattle Chamber of Commerce, *Engaging your Community*.
- Emcee, 26th Annual GSBA Scholar's Dinner.
- Interview - McClatchy DC Bureau, *Can you pray the gay away?...*
- Presentation - Congresswoman DelBene's press conference, *Conversion Therapy in Washington State*.
- Interview - KPLU (now KNKX), *Vice with Gabriel Spitzer*.
- Interview - Huffington Post, *Why I Wrote Harvey Milk*.
- Keynote speaker, Taste of the GSBA.

Human Resources Work Study, Antioch University; Seattle, WA - 2013 - 2014

Manager: Jason Bavuso

- After completing an intensive audit, identified clear gaps in the paper-based file management system.
- Implemented a digital solution through SmartSheet.
- Developed, instructed and handed off training procedures for new employees and work-study students.
- Adhered to and informed on Washington state HR policies in private post-secondary education.

Education Consultant, Flying House Productions; Seattle, WA - 2013 - 2014

FHP Representative: Matthew Ramsey, (206) 323.0750 // matthewr@SeattleChoruses.org

- Established the first-ever self-sustaining education program for the Seattle Men's and Seattle Women's Chorus
- Expanded current audience demographic through the implementation of curriculum and education opportunities that have been customized for each performance
- Provided opportunities for the chorus to engage in education-based grant funding

Education

Antioch University, Seattle, WA – Master of Arts in Adult Education with a concentration in Organizational Development. Graduated, 2014.